



## Find. Compare. Build. Done.



## **PROPERTYSMARTS™**

NZ'S MOST UP-TO-DATE PROPERTY INFORMATION TOOL

## WHAT IS PROPERTYSMARTS?

Access to the latest property market and sales information is everything in the ever-changing property market.

Introducing PropertySmarts, an online property information tool with a difference.

PropertySmarts includes up-to-date unconditional sales data providing real estate professionals with the **most current property data in NZ.** 

Property data is also sourced from other providers including:

- Realestate.co.nz, including current & past listings plus access to their photo library.
- Council (settled) sales data and District Valuation Roll (DVR) data
- Land Information NZ (LINZ) title data

With this data, real estate professionals can prepare a quality CMA in PropertySmarts with ease, speed,

and much more...

www.propertysmarts.co.nz



**Helpful tips:** If your office/agency has an Intranet, we recommend adding a PropertySmarts link to your Intranet – allowing your real estate professionals to access PropertySmarts quickly and easily.





## HOME PAGE OVERVIEW

Once you've logged into PropertySmarts, the following page appears:



You can access supporting tools by clicking on the icons on the left including:

ICON	DESCRIPTION
CMA Builder	The CMA Builder is the default page displayed to users after they have initially logged on. Here you can create your own personalised Comparative Market Analysis (CMA).
Prospecting	Prospecting is the foundation for your next direct marketing campaign. Search an area (street; multiple streets; suburb), refine the search to only show properties of interest, then export into a CSV file for mail merging and personalised addressing.
? About	Summary of key PropertySmarts features, plus information on the key parties who contribute towards PropertySmarts.
Contact	Should you have any questions, don't hesitate to contact us via email or toll free number.
Help	The Help page and FAQ link at the bottom ( FAQs   Terms & Conditions ) of the page are useful sources to help you get started and answer any questions you have.

**Helpful tips:** The Help Page includes a number of short duration video tutorials to help you get started. The FAQ link at the bottom provides answers to frequently asked questions.

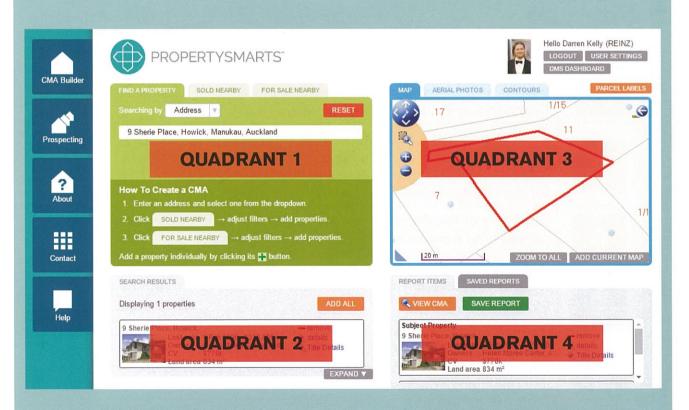






Once you've logged into PropertySmarts, the 'CMA Builder' page appears. This page has 4 quadrants (red boxes highlighted in screenshot below)

- 1. Search engine (green upper left quadrant ( ) including basic instructions on how to create a CMA (dark green)
- 2. Search Results (lower left quadrant) Displays Subject and Comparable properties based on your search result with summary information ( \_\_\_\_\_\_\_). You can choose which comparable properties to add to your CMA.
- 3. Mapping quadrant (upper right quadrant) where you can choose to view the aerial photos or boundary maps ( AERAL PHOTOS CONTOURS ( MACCELLABELS )).
- 4. Report items (lower right quadrant) summarising the properties included in your CMA.



**Helpful tips:** Click on the expand button ( EXPAND V ) under Search Results (Quadrant 2 above) to view all properties based on your search result.





# USER SETTINGS

Your 'user settings' can be updated by clicking on the user settings button ( USER SETTINGS ) at the top right (above the map view).

Here you can:

- Add a photo of yourself (JPEG format)
- Update your personal details (name; email; phone numbers etc.)
- Insert your company logo

Once done, this information will appear in the footer in your CMA.



**Helpful tips:** You will only need to load your user settings once (unless you want to change). If you work with another agent, enter 2 names, phone numbers etc. in the appropriate fields.





## CREATING YOUR CMA Search For Your Subject Property

Okay - let's create a CMA in PropertySmarts.

It's easy to find the property you are appraising (Subject Property) in PropertySmarts.

Search for your subject property in the Find a Property tab ( FIND A PROPERTY - highlighted red below)

- 1. Search for your subject property by address, valuation reference, legal description, owner or title number.
- 2. The search engine is predictive and will help you find your subject property.
- 3. When you find the right property, it appears under 'Search Results' (lower left quadrant) along with summary property information.



**Helpful tips:** The Help page ( icon on left) has a number of video tutorials to help you get started. Similarly, the FAQ link (bottom left) provides answers to frequently asked questions. The FAQ page will assist you with any formatting of the valuation reference, legal descriptions etc.



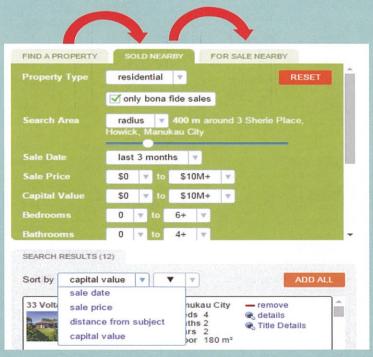


#### Find Comparable Properties

Move to Sold Nearby and For Sale nearby tabs to add Comparable properties ( SOLD NEARBY FOR SALE NEARBY ).

- 1. To find comparable properties, move from the 'find a property' tab to the 'sold nearby' and 'for sale nearby' tabs (red arrows below).
- 2. The 'Property Type' drop down box includes Residential (default), Rural and Commercial properties. To search for comparable properties, slide the radius slider to the desired distance. Click on the dot in the slider and drag your mouse to change the radius.
  - Searching for Residential or Commercial properties, the radius slider can extend to 4km; Rural properties to 30km.
- 3. Change the other filters as required e.g.: Sale Date, Sale Price, CV, Bedrooms, Land Area etc. to include Sold comparable properties in your CMA.

Change image to the following...



**Helpful tips:** Use the scroll bar to the right to view all filters. Building Age, Roof & Wall filters appear below the Bathroom filter. You can sort comparable properties in your CMA by Sale date, Sale Price, Distance & CV.

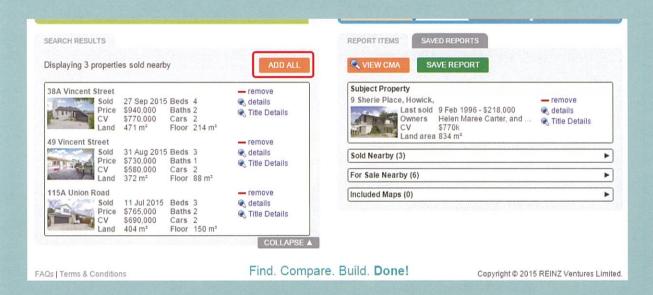




## CREATING YOUR CMA Adding Comparable Properties To CMA

Changing the slider and/or filters changes the number of comparable properties that appear under Search Results.

- You can add all properties to your CMA by clicking the Add All button ( ADD ALL ).
- Or add properties individually by clicking on the '+' button next to each property ( + sold nearby ).
- These properties will be added under 'Report Items' (lower right quadrant). You can view the properties you have added by clicking on the arrow head (Sold Nearby (3) ) under Report Items.



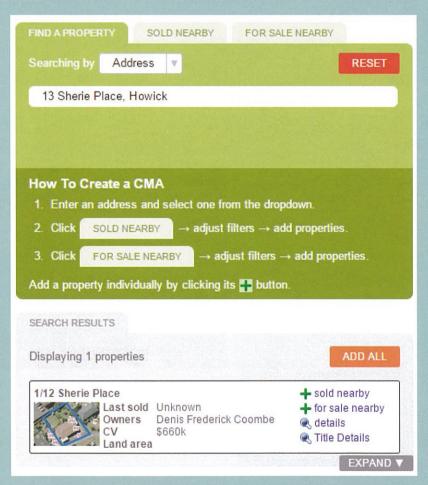
**Helpful tips:** The Expand button ( EXPAND V ) allows you to see all comparable properties based on your search result. Click on this, then use the scroll bar on the right hand side of the screen. The Collapse button ( COLLAPSE A ) collapses this view. There is no restriction on the number of comparable properties you can include in your CMA.





#### **Adding Other Properties**

- Sold and/or For Sale properties not included in your search result can easily be added to your CMA (e.g. private sales).
- Go back to the Find A Property tab (FIND A PROPERTY). Enter the
  address of the property you want to add to your CMA in the
  search engine.
- Summary information is displayed under Search Results. Click on the green '+' signs to add this property to your 'sold nearby' or 'for sale nearby' properties in your CMA.



**Helpful tips:** You can also add a property from the map. Left mouse click on the property you want to add. Click on the green '+' signs to add this property to your sold or for sale nearby properties in your CMA.





Adding Maps

- You can add a map (or maps) to your CMA including standard boundary maps and/or an aerial view.
- Within the mapping quadrant (upper right Quadrant 3), zoom in or out using the +/- signs ( ), to the desired view. Then select 'Add Current Map' button ( ADD CURRENT MAP ) at bottom of map view.
- The mapping feature in PropertySmarts allows you to determine areas and distances.

- The pencil and trash shapes ( allow you to remove one or all areas/distances respectively.

The Parcel Labels button
 (PARCEL LABELS) allows you to
 display specific information on
 each property when you hover
 your mouse over properties
 within the map.

**Helpful tips:** You can increase the size of the map view by clicking on the blue triangle at the bottom left ( \(\mathbb{L}^n\)).

Please treat areas and distances as indicative only. The property with a red boundary line in the map is your subject property.

Properties with blue boundary lines are your comparable properties (sold & for sale).









#### **Detailed Information On Every Property**

PropertySmarts includes detailed information on properties throughout NZ. Click on the 'Details' hyperlink next to each property ( details - highlighted

red below) to display:



Place, Howick,
Last sold 9 Feb 1996 - \$218,000
Owners Helen Maree Carter, and ...
CV \$770k
Land area 834 m<sup>2</sup>



- Scroll through the property photos from realestate.co.nz (where available). If the property has not been listed with realestate.co.nz previously, PropertySmarts includes an aerial boundary view of the property.
- Key property features (bedrooms; bathrooms; land/floor area; exterior & roof construction etc.
- · Legal details including ownership, parcel and title references.
- Sales history including council sales and vast majority of REINZ sales each month.
- Listing history through realestate.co.nz with agency and listing status.
- Rate-able value direct from the council database with issue date.



Capital Value 1290,000

**Helpful tips:** You can use the Title hyperlink to check details and also the council hyperlink to confirm rateable information.

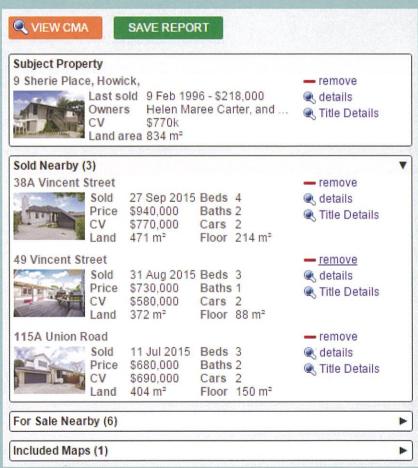




**Putting It All Together** 

The Report Items tab (lower right – quadrant 4) includes the properties and maps that will be added to your CMA.

- Click on the arrow head ( ► ) to the right to expand the view. Click again ( ▼ ) to collapse this view.
- The Save Report button ( SAVE REPORT ) will save your CMA workings to date (i.e.: subject property; comparable properties & maps).
   Any CMA you have created will be saved under the 'Saved Reports' tab ( SAVED REPORTS ).



**Helpful tips:** All CMA's you have created will be saved under the 'Saved Reports' tab. You can access and update/edit if required at a later time.





## EDITING YOUR CMA Report Details Tab

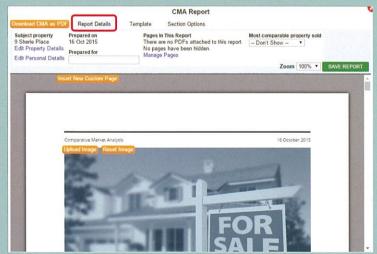
You're almost there.

Now that you've identified and added your subject and comparable properties and maps to your CMA, it's now time to polish it off before downloading as a PDF.

First, click on the View CMA button ( \( \text{VIEW CMA} \) ). This opens another window, similar to below.

Under the Report Details tab ( Report Details - highlighted red).

- Enter the person(s) or trustee(s) name in the 'Edit Personal Details' box (Edit Personal Details ). These details will automatically load on the front/cover page of your CMA.
- The 'Edit Property Details' hyperlink (Edit Property Details) allows you to edit
  details associated with your subject property. Any changes you make
  will only impact on your CMA.
- The 'Most Comparable Property Sold' drop down box ( Most Comparable property sold includes all the Sold Comparable properties in your CMA. Clicking on a property within this list will add this property to page 2 (Subject Property page), adding greater context to your appraisal price.



**Helpful tips:** The 'Most Comparable Property Sold' drop down box displays all Sold comparable properties added to your CMA. Clicking on a property from this list will display this property under the heading 'Most Relevant Recent Sale' on page 2. Or you can leave this field blank by clicking on 'Don't Show'.

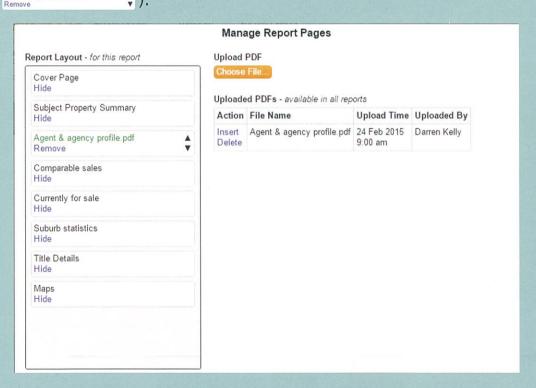




## EDITING YOUR CMA Add Supporting Pages

PropertySmarts allows you to add supporting pages (PDF) to your CMA (e.g.: your profile; office profile etc.)

- 1. Click on the Manage Pages hyperlink ( Noperhalted to this report. Namage Pages hyperlink ( Noperhalted to this report. Namage Pages ) in the Report Details tab. The window below will open.
- 2. Click on the Choose File button ( Choose File ) to upload a PDF from your hard drive, flash drive or similar. The doc will appear in the table to the right called uploaded PDF's.
- 3. Insert the required PDF's into the CMA by clicking 'insert' from the table ( Insert ).
- 4. Define where you would like the PDF to be located within your CMA by dragging it up or down or using the arrow heads to the right



**Helpful tips:** There is no limit to how many PDF pages you can add. Any PDF's you want to add into your CMA will be included in the Uploaded PDF's table. To add pages into a CMA, simply 'Insert' the required pages from this table. Note: Any PDF's you add into your CMA will only show when you download your CMA as a PDF. These pages will not be displayed in the CMA Report view.

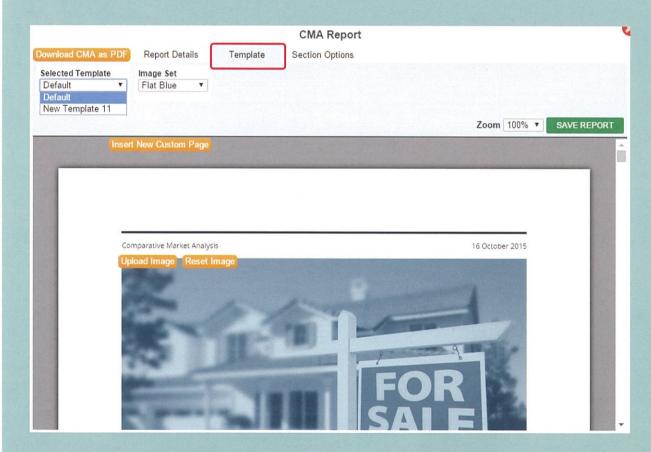




## EDITING YOUR CMA Template Tab

PropertySmarts allows agencies to create their own CMA template with associated branding, colours, imagery and fonts.

- Once created these are added to the Selected Template drop down box under the Template tab.
- The Image Set drop down box ( Flat Blue ) allows users to change the property feature icons within the CMA (e.g.: 🚗 4 📇 3 🚾 1 )
- Only the original author can modify a template.



**Helpful tips:** Agency customised CMA templates can be pushed out to specific users in an office or across multiple offices. Unsure how to create your own office template? Don't hesitate to contact us. We're here to help.





# EDITING YOUR CMA Section Options Tab

The Section Options tab allows users to hide specific sections within the CMA.

Users can choose to show/hide:

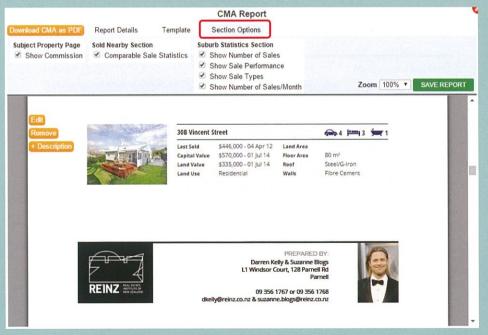
 Commission field on page 2 (Subject Property page) of CMA. If you show this field, you can enter the Commission based on estimated appraisal price.

COMMISSION
Enter the commission you expect to take here.

 Comparable Sale Statistics table in the Sold Nearby page. This table includes Sales Price & CV medians and means for the Sold Comparable Properties you have chosen.

Sale Price	\$350,000 to \$1,310,000	Median	\$711,000	Mean		The median sale price of the houses listed below is 20.51% above the capital value.
Capital Value	\$355,000 to \$980,000	Median	\$590,000	Mean		

 Suburb Statistics – associated with the subject property. Users can show/hide various sections from this page.



**Helpful tips:** The 'Comparable Sale Statistics' table in the Sold Nearby page presents Sales Price and CV means and medians for the comparable properties chosen for your CMA. It provides insightful information of what is happening in the area.



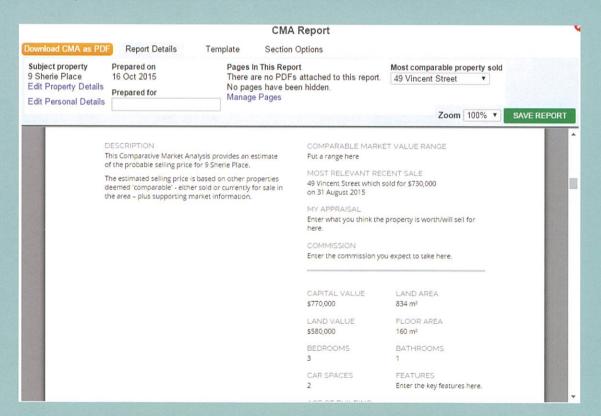


## EDITING YOUR CMA Subject Property Page (Page 2)

The 2nd page of your PropertySmarts CMA is dedicated to your Subject Property (i.e.: the property you are appraising).

Fields you can edit in this page include:

- Comparable Market Value Range
- Most Relevant Recent Sale (through 'Most Comparable Property Sold' drop down box)
- My Appraisal i.e.: price you believe the property is worth. You could leave this blank if the recommendation is that the property be auctioned.
- Commission, based on the estimated appraisal price.
- Description and features



**Helpful tips:** Click in the Description field to add a detailed description of the subject property. Similarly, you can also edit the fields listed above by clicking under the heading.





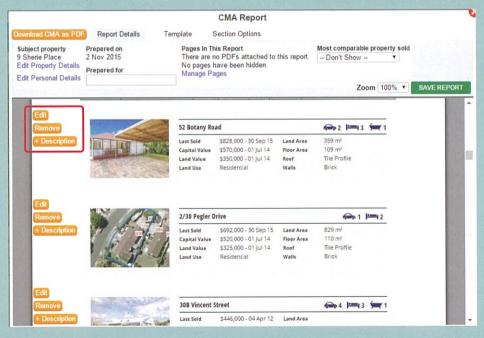
## EDITING YOUR CMA Comparable Properties

The Comparable properties you have chosen follow your Subject Property page.

First, 'Sold Nearby' followed by 'For Sale Nearby'.

There are 3 buttons next to each comparable property – Edit; Remove & Description.

- Click on the Edit button ( ) to edit details associated with that property.
- Click on the Remove button (Remove) to remove this comparable property from your CMA.
- Click on Description ( Description ) to add a description of this property.



**Helpful tips:** Adding a description to a comparable property in your CMA provides greater context to your CMA. You can add a description up to one page in length. For example:

"Inferior location; more land bigger house"

"Attached 1970's unit with new kitchen. This would be considered Inferior because it is not standalone and is smaller".

"Very comparable, double garage, front house on a cross lease, permanent material."





## EDITING YOUR CMA Editing Property Details

You can edit the details associated with any property in PropertySmarts – including.

- Subject Property click on the 'Edit Property Details' hyperlink
   ( Edit Property Details ) top left of CMA Report
- Comparable Properties by clicking on the Edit button (Edit ) to the left of every comparable property, it will open the following window. This will allow you to edit the details associated with the property.

This window has 2 tabs (highlighted red below):

1. Property Details – allowing you to edit the Address, Bedrooms, Bathrooms, Exterior/Roof Construction and Condition, Building Age and more. Click on Save ( SAVE ) when finished.



2. Sales – where you can edit the sale date and price. Click on Save (SAVE) when finished.



**Helpful tips:** Please note, any changes your make will only change the information in your CMA.



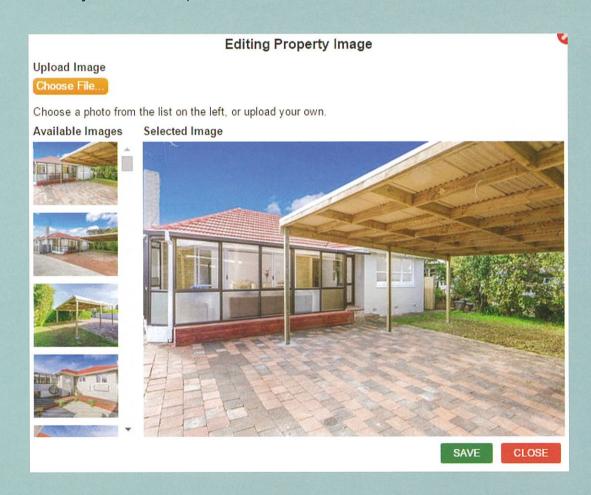


## EDITING YOUR CMA Changing Property Photos

Don't like a property photo? Change it. Easily. Quickly.

PropertySmarts allows you to choose the best photo for your CMA.

- To change a photo, click on the property photo you want to change.
- Pick a photo from the realestate.co.nz photo library (where available).
- Or add your own up to 15MB.



**Helpful tips:** You can change both the subject property photo and comparable properties. If the property hasn't listed with realestate.co.nz, PropertySmarts has an aerial boundary view of the property.





### SUPPORTING PAGES THAT ADD VALUE

Title Preview

Every PropertySmarts CMA includes a 'Title Preview' of the subject property.

- Users generally do not need to purchase a title when appraising a property.
- Title ordering is also available directly through PropertySmarts.
- The Title Preview page included in the CMA is not a legal document.

#### Title preview

Prepared for: John Smith

Subject property: 9 Sherie Place Howick Prepared on: 29 January 2015

Information last updated as at 03 Jan 2015

#### COMPUTER FREEHOLD REGISTER UNDER LAND TRANSFER ACT 1952



Identifier NA27A/1485
Land Registration District North Auckland

ate Issued 05 June 1974

Prior References

NA1570/91

Type Fee Simple

Area 833 square metres more or less Legal Description Let 16 Deposited Plan 70573

Proprietors

Helen Marce Carter and Mathew John Carter

7428698.2 Mortgage to ASB Bank Limited - 21.6.2007 at 9:00 am

**Helpful tips:** The Title Preview page is a great way to get an overview of the title when appraising the (subject) property, without needing to purchase a full title.



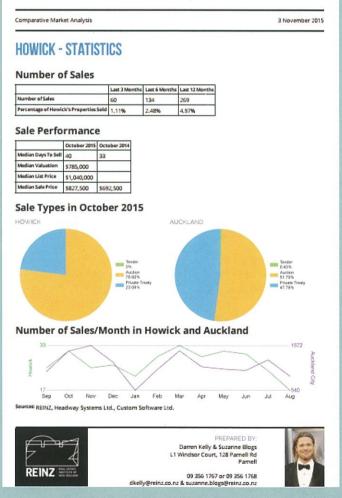


### SUPPORTING PAGES THAT ADD VALUE

Suburb Statistics

Every PropertySmarts CMA includes a 'Suburb Statistics' page - including:

- Number of Sales (top table) reflecting the number of sales in the subject property suburb in the last 3, 6 & 12 months. The percentage (%) represents the number of sales as a percentage of total properties in the suburb.
- Sale Performance (mid table) Year on year comparison of medians including days to sell, CV, List price and Sales Price.
- Sale Types. These pie graphs refer to the percentage (%) of properties sold via Private Treaty (List price), Auction or Tender.
- Number of Sales/Month in [Subject Property Suburb] and Region. The graph at the bottom of the page, shows sales per month for the suburb vs. region over a 12 month period.



**Helpful tips:** You can choose to hide statistics on this page. Click on the Section Options tab at the top.

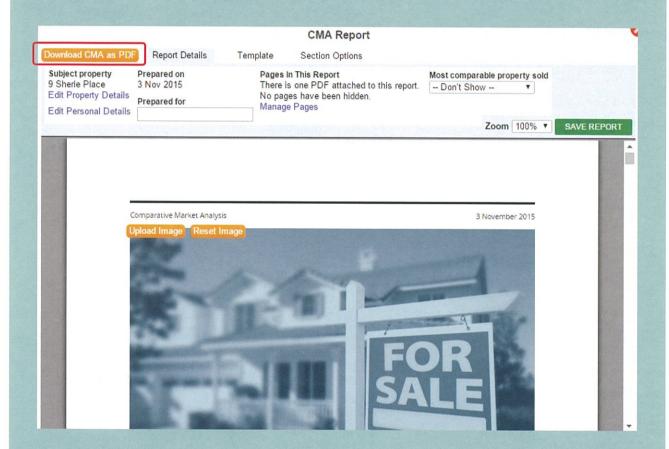




## OKAY, NOW LETS DOWNLOAD YOUR FINISHED CMA TO PDF

Now let's download your CMA to PDF. Simply click on the Download CMA as PDF button ( Download CMA as PDF ).

Save it to your hard drive, shared drive or USB flash drive. Then print it out for presenting to your client. Good luck!



**Helpful tips:** Any other PDF pages you have added to your CMA will also download in the PDF. These pages will not be displayed in the CMA Report view.





# PROSPECTING

PropertySmarts is much more than a CMA tool. You can also use PropertySmarts for 'Prospecting'.

Prospecting allows real estate professionals to develop new business through a Direct Marketing campaign.

Prospecting allows real estate professionals to:

- Search an area (street; multiple streets; suburb);
- · Refine the search to only show properties of interest; and
- Export resultanting property details into a CSV/spread-sheet for mail-merging.

To get started with Prospecting...

- 1. Click on Prospecting to the left ( ).
- 2. Choose the Region, District & Suburb of interest.
- 3. Next select the street(s) you would like to target. Click 'select all' (select all deselect all ) to select all streets in the suburb.
- 4. Apply additional filters (CV; Land Area etc.) as appropriate.
- 5. Click on Find Properties ( FIND PROPERTIES ). The first 300 records will display in the table below. These can be downloaded into a CSV file ( Download CSV ) for mail merge.







# ONLINE & OFFLINE SUPPORT

#### **ONLINE SUPPORT**

- 1. 'How to' videos in Help page (https://propertysmarts.co.nz:555/home/help) e.g. overview; how to create a CMA etc.
- Website FAQs (https://propertysmarts.co.nz:555/home/frequently\_ asked\_questions)

#### OFFLINE SUPPORT

- 3. Pre-sale: membership@reinz.co.nz Toll Free 0800 473 469 (9am-5pm)
- 4. Post-sale: support@propertysmarts.co.nz Toll Free 0800 500 069 (9am-5pm)



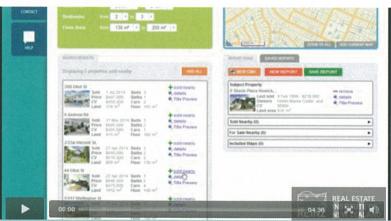


#### Help

#### Frequently Asked Questions

Click here to view our frequently asked questions.

#### **Getting Started**





**Helpful tips:** The videos in the Help page, and FAQ link will assist you in answering your questions. If you are still unable to find an answer, don't hesitate to call/email us. The videos in the Help page are between 2-8 minutes in duration – so they will not take long to view.



